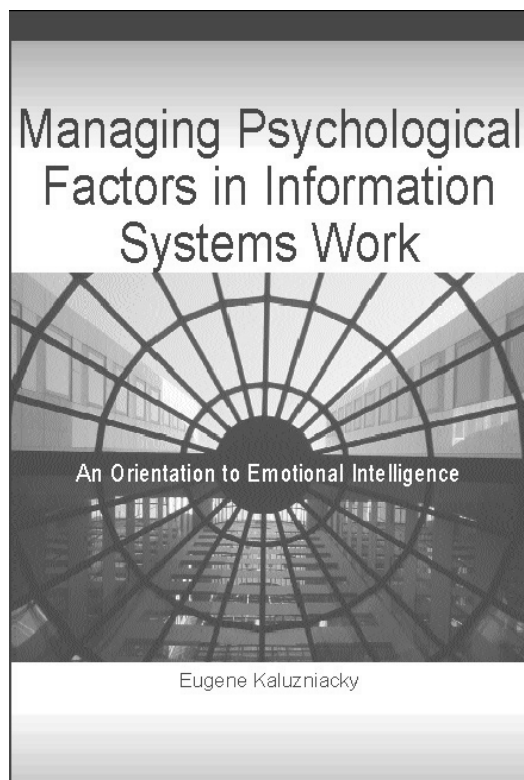


New Release

February 2004



Managing Psychological Factors in Information Systems Work:

An Orientation to Emotional Intelligence

Authored by:

Eugene Kaluzniacky, University of Winnipeg, Canada

There have arisen, in various settings, unmistakable calls for involvement of psychological factors in IT work, notably in development and deployment of information systems. *Managing Psychological Factors in Information Systems Work: An Orientation to Emotional Intelligence* "pulls together" areas of existing involvement, to suggest yet new areas and to present an initial, and coherent vision and framework for, essentially, extending and humanizing the sphere of IT work. It may be indeed noteworthy that, while the Industrial Revolution may have moved the human person into intellectual predominance, the IT Revolution, with its recent calls for addressing and involving the "whole person", may indeed be initiating a re-centering of the human being in his/her essential core, giving rise to new consciousness, new vision and new, empowering experiences. May this book encourage the first few steps along a new and vivifying path!

"Although all decisions are about facts, we mediate them through our feelings. In periods of rapid change we rely much less on facts and more on our intuitions and experience. The uncertainty associated with Information Systems (IS) means that the corner-stone for success of IS professionals depends on their feelings-based abilities to work with people. With this book Eugene Kaluzniacky has filled a gap in the book-shelf of those who would wish to become successful developers of IS projects."

-Cathal Brugha, University College Dublin, Ireland

Special 20% Discount Offer

ISBN: 1-59140-198-4; US\$74.95-US\$59.96 h/c

ISBN: 1-59140-290-5; US\$59.95 US\$47.96 s/c

eISBN: 1-59140-199-2 • 250 pages • Copyright 2004

Excellent addition to your library!
Recommend to your acquisitions librarian.

www.info-sci-pub.com

Table of Contents

The Myers-Briggs Personality Types
MBTI in IT
Personality Dimensions and System Development
Managing IS Personalities and Temperaments
Research and Application of MBTI in IT
Enneagram Personalities
Applications in IT
Cognition, Creativity and Learning
The Deepest Inner Self
An Understanding of Spirituality
Inner Growth – Developing Inner Access
Functioning of an Integrated Person
An Explanation of “Emotional Intelligence”
IT Work from the Deep Inner Self
IS Teamwork
End-User Relationships
Conflict Management Issues
Stress Management
IT Education
The Emotionally Intelligent IT Organization
A Call To Action

About the Author

Eugene Kaluzniacky received his M.Sc. in Computer Science / Management Science from the University of Manitoba in Winnipeg, Manitoba in Canada. Currently he is an Instructor in the Department of Applied Computer Science and Administrative Studies at the University of Winnipeg in Canada. He is also a member of the Association for Psychological Type and the Information Resources Management Association, and has completed training in the Myers-Briggs Personality System. Eugene has varied academic, professional and personal interests that comprise mathematics, statistics, computer science, management science, accounting, information systems, personality psychology, wholistic health, spiritual development and education.

Managing Psychological Factors in Information Systems Work:

An Orientation to Emotional Intelligence

“Eugene Kaluzniacky’s new book, ‘Managing Psychological Factors in Information Systems Work’, presents IM/IT workers with both an orientation to ‘emotional intelligence’ and a helpful agenda for the stressed employee to achieve deep, ‘personal re-engineering.’ Kaluzniacky also warns of an imminent ‘burnout epidemic’ which the IM/IT profession may be facing. His book is a practical guide to help IM/IT workers face this ‘psychological ultimatum’ and should be required reading for anyone who requires a new self-awareness, and new insights to help deal with the everyday pressures of the workplace.

- Paul Hession

CIO, Fisheries and Oceans Canada

New Release - February 2004

ORDER FORM

Copies of *Managing Psychological Factors in Information Systems Work: An Orientation to Emotional Intelligence*

___ **Hard cover** ~~US\$74.95~~ **US\$59.96**
___ **Soft cover** ~~US\$59.95~~ **US\$47.96**

* Shipping/handling \$ _____
PA residents add 6% sales tax \$ _____
TOTAL \$ _____

* In the USA, FedEx add US\$12.50 per book; \$25 for 2+ books
UPS ground add US\$6.50 per book, US\$12 for 2+ books

* Outside the USA: \$25 per book by Airmail (2-4 weeks), or \$30 per book by FedEx (2-4 days)

Name _____
Organization _____
Address _____
City/State/ZIP _____
Country _____
Telephone _____
Fax _____
E-Mail _____

Please send me your FREE IGI catalog

METHOD OF PAYMENT:

Enclosed is a check payable to Idea Group Inc.
 Please charge my __VISA __MC __ Am Ex

Account No. _____ Exp. date _____

Signature _____
3-digit security code (MC/Visa) on signature panel or 4-digit code (AmEx) on card front _____

To have your organization invoiced for this order, please call Idea Group Inc.

IDEA GROUP INC.

701 E. Chocolate Avenue, Suite 200
Hershey PA 17033-1240, USA
Tel: 717/533-8845 • Fax: 717/533-8661
E-mail: cust@idea-group.com
www.info-sci-pub.com



Information Science Publishing

an imprint of Idea Group Inc.

Visit our Website at www.info-sci-pub.com and learn more about other distance learning publications